# CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

## **TIRUPATI**

This the 05th day of August' 2024

C.G.No.59/2024-25/ Kadapa Circle

**CHAIRPERSON** 

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

## **Members Present**

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Member (Independent)

#### Between

B. Venkata Rama Rao, Rameswaram, Tank Bazaar, M/s. Maruthi Purified Water, Proddatur (M), Kadapa District.

Complainant

#### AND

- 1. Assistant Accounts Officer/ERO/Proddatur
- 2. Dy. Executive Engineer/O/Proddatur (R)
- 3. Executive Engineer/O/Proddatur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 24.07.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

### **ORDER**

**01.** The complainant during the Vidyut Adalat conducted on 24.06.2024 at Proddatur filed the complaint stating that he is utilizing the service connection SC.No.2222701093068 under Category-III but recently the

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respondents changed the category from Category-III to Category-II without any reason and hence he request for restoration of Category LT-III Industry (General)

- o2. The said complaint was registered as C.G.No.59/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that as per the inspection report of the AE/O/Rameswaram and Dy.EE/O/Sub-Division/Rurals/Proddatur, the complainant is utilizing the supply for mineral water plant which is running under commercial activity i.e. selling mineral water privately to the individuals and hence the respondent No.1 changed the category of the above service from Category-III to Category-II as per Item No.1.2.1.1 of Tariff Retail Sale of Electricity for the year 2023-24.
- **03.** Complainant is absent. Heard the respondents through video conferencing.
- Modern Material Material Material States and the service connection for running mineral water plant for commercial purpose as he is selling the mineral water to the public. The complainant did not deny this contention of the respondents. The complainant also did not produce any evidence to show that he is running the mineral water plant for supply of mineral water to the public on charity/at free of cost. Hence, we feel that the respondents rightly changed the category from LT-III to LT II as per Item No.1.2.1.1

of Tariff Retail Sale of Electricity for the year 2023-24. Hence, we find no merits in the complaint and the complaint is liable to be dismissed. Accordingly, the complaint is dismissed. No order as to costs.

The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 05<sup>th</sup> day of August'2024.

**CHAIRPERSON** 

Member (Technical)

G Eseronom 5/8/2024 Member (Independent)

# **Documents marked**

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

# **Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.